Connected products — data disclosure (DS1)

Bluetooth® products set up with the Oras 360 or HANSA Connect app · Data Act (EU) 2023/2854 Art. 3(2)–(3)

Document	Data disclosure DS1, version 1.0 (17.11.2026)
Applies to	Oras Group faucets, showers, flush valves and accessories with a Bluetooth® connection, set up and serviced with the Oras 360 app or the Connect function of the HANSA 360 app
Describes	sensor firmware from version 17 and the Oras 360 / HANSA Connect app as released in 10/2026; revised when the product or the app changes
Brands	Oras Group, Oras, HANSA, Gustavsberg, Vatette
Data holder	none — the product data stays on the product and on the user's phone (see *Storage*)

ITEM	STATEMENT
Data generated	Identification (serial and product number, production date, a location text entered at installation); settings (detection, flow, after-flow, automatic flush and schedules, temperature, communication); usage counters (openings, automatic and manual flushes, run time, time since last use); estimated water volume, calculated from the configured flow rate and the valve-open time, not measured; water temperature where the product has a sensor; battery and power status; error and alarm flags; an event log of the last 400 events (time, event type, duration, temperature statistics, error flag); serial numbers of paired accessories. No sound, image or positioning data.
Format, volume	Structured numeric values, flags and short text fields read over Bluetooth®; about 8 kB on the product (event log about 7 kB). Reports from the app as PDF or tab-separated text.
Continuous / real-time	The product broadcasts a small status set (product type, battery level, error flags, location text) about once a second to Bluetooth® receivers in range. Live temperature is streamed while the app is connected. The app reads all values when the user opens the product and on refresh; it does not collect data in the background or periodically.
Storage, retention	On the product: settings, counters, identification and the event log, without expiry; the oldest events are overwritten when the log is full. In the app: only while the product screen is open; the app keeps no history. Nothing is stored by Oras Group.

ITEM	STATEMENT
Access, retrieval, erasure	With the app over Bluetooth® (range about 10 m), free of charge, no account: all settings and counters on screen; reports in three levels, the highest including all settings and the event log, as PDF by e-mail or as text. Erasure on the product: trip counters in the app; lifetime counters by service; the event log is not erasable by the user; factory reset restores settings and the password but keeps counters, log, location text and pairings.
Use by Oras Group	None. Data leaves the phone only when the user sends a report: the PDF is rendered and e-mailed by our app service provider to the address the user enters; a password-reset request e-mails a basic report to Oras or HANSA support. No analytics or crash reporting with product data.
Third parties	Only those the user chooses: the recipient of a report, or an app the user shares the text report with.
Data holder	None in practice — Oras Group holds no product data. Manufacturer as stated on the product's EU Declaration of Conformity (enter the item code at compliance.orasgroup.com).
Personal data	None is required. The location text entered at installation and the e-mail address used for a report are the only person-related values; the app needs no account. App data per the app's privacy notice (GDPR).
Complaints, further information	Complaint with the competent authority of the user's Member State (Art. 37). Questions: compliance.orasgroup.com.

Information under Art. 3(2)–(3) of Regulation (EU) 2023/2854 for the products above, as known at the issue date; revised when the product or the app changes. Security information under Regulation (EU) 2024/2847 will be added before 11.12.2027. Not a Declaration of Conformity.